



ALLURING

- BEAUTY WAX STUDIO -

CANCELLATION POLICY

BOOKING

Your time and ours are valuable. To securely reserve your appointment, we require a non-refundable 50% deposit at booking. This deposit is applied toward your total service. The remaining balance can be paid at your appointment via cash, debit, or credit. This policy helps us ensure availability and provide the best possible experience for every guest.

LATE ARRIVALS

We understand that unexpected delays can happen. If you find yourself running late, please reach out to us as soon as possible so we can see if we are able to accommodate you. Each appointment includes an 8-minute grace period.

If you arrive more than 8 minutes late and we are unable to provide your service without impacting other scheduled appointments, we may need to reschedule. In this case, the deposit will be forfeited, and the remaining balance of the service will be charged to honor the time reserved especially for you.

CANCELLATIONS

We kindly ask for a minimum of 24 hours' notice if you need to cancel, reschedule, or make changes to your appointment. With sufficient notice, your deposit may be transferred to a future visit.

If you wish to downgrade your service, we kindly ask that this be communicated more than 24 hours in advance. Same-day service changes will still be charged the remaining balance of the originally booked service, as the reserved time and preparation remain the same.

Appointments canceled within 24 hours of the scheduled time will result in the forfeiture of the deposit. Same-day cancellations will result in the deposit being forfeited and the remaining balance of the service being charged, as the appointment time was thoughtfully reserved just for you and is often difficult to refill on short notice.

NO-SHOWS

We provide an 8-minute grace period for your appointment to allow for any slight delays. If we haven't heard from you after this time, the appointment will be considered a no-show. In this case, your deposit will be forfeited and the remaining balance of the service will be charged, as your reserved time is dedicated especially to you.

Thank you for choosing me. I can't wait to give you the care, attention, and glow you deserve!